

## Summary

### Challenge

- GIS mapping limited to internal users
- Utilized ESRI ArcGIS and Microsoft Silverlight

### Client Goals

- Deliver GIS data to the web, improving customer service

### Results

- Delivered geospatial mapping to the web
- Improved customer delivery time
- Allowed external access data
- Provided easy report creation

## Case Profile for District of Mission

# Delivering geospatial data to the web, improving customer service

The District of Mission, founded in 1892, is located 70 km east of Vancouver and only 15 minutes from the Canada-USA border with a population of over 38,000 people.

### Challenge

The District of Mission used internal web GIS across departments, but found that requests from the public, consultants, and professionals were time-intensive to process. They wanted to automate and provide external users access to District data with strong user access controls.

### Solution

iVAULT is a web-based geospatial portal to easily search, report and view data. Pacific Alliance implemented iVAULT Municipal designed with ESRI's ArcGIS for Microsoft Silverlight.

Pacific Alliance integrated iVAULT with the District's GIS system, set-up searches for various user groups with enhanced SSL controls for user access.

### Results

iVAULT provided easy report creation and was easily integrated with Mission's databases, along with strong user access administration controls. Following data conversion and establishing different user groups, the District successfully implemented the project, thereby providing mapping and data access to the public, consultants and professionals.

Hirod Gill, Design Engineer – District of Mission, said, "Pacific Alliance's combined proven expertise, iVAULT product with excellent customer support delivered what we needed. This greatly improves customer delivery time and allows external access data that previously was only available internally."

*"iVAULT solved service key issues by making mapping available to the public,"*

*Hirod Gill, Design Engineer – District of Mission*

## Pacific Alliance Technologies

Pacific Alliance Technologies, a member of StarDyne Technologies, provides proven CAD and GIS solutions and services for different industries. Easy, flexible and affordable, Pacific Alliance's solutions enable company's staff to manage, query and analyze their spatial, attribute and financial information. Delivered via a web browser, data is integrated from multiple sources to liver a solution that streamlines Asset Management and facilitates self-service for the public. With a combined 120+ years of Technical experience, Pacific Alliance is lauded in the industry as a GIS technology and service provider. For more information, visit <http://ivault.pat.ca> or [www.pat.ca](http://www.pat.ca) . For Sales information, call us at 1.877.691.9171, ext.2 or email us at [sales@pat.ca](mailto:sales@pat.ca).

